

SPIDER Fact Sheet

What is SPIDER?

The Service Provider Identification and Exploration Resource (SPIDER), formerly known as the Statewide Provider Database (SPD) is a free, comprehensive resource identification database for the state of Illinois. SPIDER connects service providers, individuals, families, and communities to useful and timely social service resources. It includes detailed information on more **than 1,700 Agencies** and **over 4,200 Social Service Programs**. All Agencies and Programs are geo-coded to allow Users to locate programs near their preferred location.

Benefits of SPIDER

- 100% free resource
- Saves critical time locating effective and appropriate service referrals
- Offers an easy way to personalize referrals as services can be searched for by specific needs and location
- Provides detailed information on programs such as services offered, general waitlist information, eligibility, payment options, required Intake documentation, and more
- Quickly makes Service Providers and Community Members Resource Experts by increasing awareness of programs that support individuals during a crisis, when they need supportive services, and even when they are seeking enrichment or growth opportunities
- Programs are contacted yearly to update referral information to ensure easy usability

SPIDER vs SPD: What's Different or New?

- There is no username or password required to use SPIDER as it is a free web-based application available to all.
- SPD allowed Users to search for services within a specific zip code - SPIDER allows Users to search for services from a specific neighborhood, city, county, address, zip code, state-wide, and even from their current location.
- SPIDER provides the option to look specifically for programs that accept DCFS Youth In Care.
- SPIDER helps users save search results into an Excel spreadsheet to provide tailored and personalized resources to individuals, families, and communities.
- SPIDER has an interactive map that offers the ability to look at and analyze resource gaps and deserts.